



Heckington Windmill

36th Annual Report
2018-19



Heckington Windmill Trust
Charity No: 1139207
Company No: 07210264

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CHAIRMAN'S REPORT FOR HECKINGTON WINDMILL TRUST FOR THE YEAR ENDING 31ST MARCH 2018

It is my very great pleasure to present to you our 36th annual report on the principal activities of the Heckington Windmill Trust.

This report gives an overview of our activity and progress. As the activities of the Trust have grown, you will find updates from the wide range of groups who together deliver the activities of the Trust, including Milling and Engineering, Research and Collections, Tea Rooms and Bake House

During the year we formally completed the 10-year Heritage Lottery funded regeneration project. An enormous achievement in itself and even more remarkable that it has been entirely voluntary-led and managed – still the largest of its type in the UK. It is entirely appropriate that we should record our thanks to the project board who made all this possible as well as the Heritage Lottery Fund and our many partners.



The Project Board which met for the final time on 25/04/2018

*L-R Michael Surfleet, George Bell, Sheila Channing, Charles Pinchbeck, Jo Lewin, Daniel Chard, Mike Hardy, Jim Bailey & Liz Bates
Not pictured: Liz Desmond*

We are now focusing on our primary purpose of opening the mill as often as possible so that people can come and enjoy this unique part of our national heritage. We owe particular thanks to the shop team, and to Penny Johnson our shop manager. One of Penny's many achievements is developing a corps of guides so that as many visitors as possible are offered a guided tour. This is a marvellous way of conveying the history and importance of the windmill and is very much appreciated by visitors

Lovely welcome from the staff on duty. A lady called Penny gave us a guided tour of the Windmill and she was very interesting and informative. Admission is very reasonable - £5 for an adult ticket and £3 for under 18s. Very much worth a visit if you're in the area.

Trip Advisor 2019

Mill operation has been curtailed this year, due to repairs needed following the storm in early June. Our thanks go to the milling team who worked so hard to protect the mill during those difficult hours. We have worked with the County Council as owners of the mill and their millwrights to prepare a full programme of repairs. This is likely to take into 2020 to complete due to the lead-in time with contractors. The County's on-going commitment to the maintenance of the mill is both welcome and key to our future. As well as the existing 99 year lease commitment we were delighted that the Council's strategic review of

its heritage services identified the mill as one of only two sites outside Lincoln where they planned a long-term involvement

We are using the time before the repairs to develop a recruitment and training programme for millers and guides, working with English Heritage as owners of three windmills in the region and the SPAB. Our intention is to develop a training programme which is itself best-in class and can also be developed into a national system of accreditation.

One of the great strengths of Heckington is our ability to tell the whole field to fork story. A key part of that is the food element, managed so well by our baking and tea room teams. The baking team has continued to develop. Following the retirement of Veronica Marris as baking manager, the team has developed into a highly-effective self-managing team of volunteers. They produce prodigious quantities of a quality that never ceases to delight our visitors.

In the tea room, the team led by Marie Mooney provide our visitors with an experience that completes their visit so admirably.



Just some of the delicious cakes baked by the Bakehouse Team



Edwardian Christmas weekend was very popular, with carol singers, stalls and a visit from Santa

Our visitor numbers to the windmill have been stable with just over 4000 people climbing the windmill. An unexpected success is how many people visit the wider site, many being villagers coming on a regular basis. Counters installed during the year have recorded around 35,000 visits to the site.

Part of the attraction has been our special events, particularly the Threshing weekend and Edwardian Christmas. The Music Train was a great success too, delivered in partnership with East Midlands Trains and the County Council. Our thanks go out to all those who worked so hard to make these a success.

This is our first full year of operation following completion of the project. As well as a successful programme of opening and operation, our accounts show financial strength and success too. We have exceeded our business plan target for the year, which means we have been able to develop our financial reserves to ensure our long-term stability and plan confidently for future years. This success is entirely due to the dedicated service of all those who give their time so generously to the windmill.

Although the windmill has not been operational for much of the year, our engineering team have achieved a great deal. It made the need for an alternative means of grinding more urgent, and the team worked hard to complete the installation and testing of the hurst frame and our Ruston oil engine. Work included additional measures following the tragic death of Pete Lett. The year also saw the completion of the inquest process into the accident, which returned a verdict of accidental death. On a more positive note, we have received generous donations in memory of Pete and these have been used to acquire specialist machinery for the engineering team, They have also been used to fund the completion of the Maud restoration project – the rare Tuxford steam engine loaned to us by the County Council last year. The finishing



Maud in all her new colours on a "Steaming Sunday"

touches to Maud have been applied by Tony Warren who has done some exceptional work re-painting it in authentic Tuxford colours.

As foreshadowed in last year's report, our nomination for the Queen's Award for Voluntary Service was successful, and on 2nd June it was

announced that this honour has been conferred in the Trust. Described as "the MBE for groups" it is the highest accolade for voluntary organisations. The nomination was full of praise for the Trust, describing us as "hugely impressive



Presentation of the Queen's Award for Voluntary Services by Mr Toby Dennis, Lord Lieutenant of Lincolnshire

as a voluntary organisation...making an excellent job of caring for a very special part of the nation's heritage" and "providing inspiration and lessons to other voluntary groups".

Representatives of the Trust were invited to a Garden Party at Buckingham Palace. Best of all, we held our own garden party in September where all the volunteers and their guests were invited to celebrate the formal presentation of the award by Her Majesty's Lord Lieutenant for Lincolnshire Mr Toby Dennis.

VIP Club.

Opportunities to celebrate the contributions for the team are always very welcome, and we are grateful to Sheila Channing and Liz Desmond for establishing the VIP club. This is an opportunity for retired members of the team to gather once a month to share tea and cake and maintain their connection with the windmill team.



Some members of the VIP Club who meet once a month

The Trust continues to receive external recognition of the work of the team. During the year we were awarded Full Museum Accreditation by the Arts Council confirming our status as one of the most professionally organised heritage sites in Britain. Our thanks go to Michelle Andrews, the Collections Team, and all who put in such hard work to achieve this.

In conclusion it has been another successful year for the Trust and the windmill we love. It shows that completion of the regeneration project is



Museum Accreditation awarded in March 2019

not the end of the story. It is the end of a chapter – one of those 3 or 4 which have been defining points in the windmill's history. And what does this next chapter hold? I think it will be enormously exciting as we share with an ever-wider public all that we have at Heckington – a unique windmill, a fascinating and ever-relevant story and wonderful facilities. Most of all the cast are a passionate and dedicated group of people whose energy and enthusiasm make everyone of our visitors welcome and sends them away eager to visit again and to tell their friends what a marvellous place Heckington is.

Charles Pinchbeck, Chairman



Just some of the many volunteers who make Heckington Windmill so special

Report on Activities at the Windmill

MILL MANAGER'S REPORT

Work in the Mill Tower has been dominated by the effects of the tail-winding in June. Whilst potentially dangerous for a short while, the mill was made safe by the milling team, and a full survey conducted by the millwrights. The cause of the tail-winding has been investigated, and we are confident that when all repairs are completed, the mill will be returned to full and safe working order. The County Council are making preparations for the Millwrights to carry out the work. It is difficult to forecast when we will see the sails turn again, but we are hopeful it will be within this financial year.



The Hurst frame in place on the ground floor of the windmill with the safety guards in place

Repairs and painting of the tower windows and doors undertaken by a County Council contractor are now complete. The outstanding mill tower painting and repairs to the lower bin floor will be carried out as part of the tail-winding repair programme.

With the windmill out of action, we were fortunate that the installation of the Ruston

engine and Hurst frame were well advanced as this would allow us to continue to mill wholemeal flour. We successfully milled our first wholemeal flour on the 31st December, and following some fine tuning and gaining more experience on milling using a Hurst frame, we are now milling first class wholemeal routinely.

Two thirds of the flour we use or sell is white, and this cannot be milled on the Hurst frame, so we are again buying in French stone ground flour from Sibsey Trader (who are milling at Alford until their mill is repaired), and dressing it in our bolter, now temporarily converted back to electric drive.

Pat and Mary have been adapting to the slightly erratic supply of flour, and the shop shelves have been kept stocked. Buying in flour from Sibsey is more expensive than milling our own. Additionally the poor 2018 harvest saw a rise in the price of oats so after many years of holding our prices, we found it necessary to increase the cost of both flour and porridge.

ENGINEERING GROUP REPORT

The death of Pete Lett, the Engineering Team leader, followed shortly by the tail-winding gave the Group a challenging start to the year.

The need to get the Ruston engine and Hurst frame working to allow us to continue milling became the group's priority. Working with a Forensic Engineer, the necessary guards, starting and operating procedure required to mitigate the risks on the engine and Hurst frame, were designed in house and the structures made by Jeremy Heslop, a Yorkshire engineer. This was

completed just prior to Pete's inquest, and allowed the set-to-work of the Hurst frame and engine drive mechanism to be completed.

With the Hurst Frame and engine working, and Martin Willis as the new Team Leader, our thoughts turned to Maud, the Tuxford portable steam engine on long term loan from the Museum of Lincolnshire Life. The defect list which accompanied the engine was quickly worked through, conservation training undertaken, and boiler testing successfully completed. This allowed us to be trained in steaming Maud, and we are grateful to Alan Rundle for his help. We are now regularly steaming her and now hold "Steaming Days" on the first Sunday of each month where we run all our engines, and invite a few guest engines to participate.



Some of the engineering team putting the finishing touches to Maud

In early March we stripped down Maud again to replace the lagging and metal covers in preparation for painting which was ongoing at the end of the reporting year. Many thanks to Tony Warren for taking on this difficult and highly skilled task. All the work undertaken, including the training and testing programme

was funded by the residue of the money donated in Pete's memory, which we and his wife Ann thought very appropriate.



Volunteer Tony Warren spent many hours painting Maud, taking her back to the original Tuxford colours

With all this higher priority work, the farm mill has taken rather a back seat, but work is now continuing again. Additionally, we have an engine to power it, an early Ruston Hornsby APR, transferred to the Trust from the Milton Keynes Museum. It requires some work, but we have willing hands.

Much of the machining necessary for the engineering work has been carried out by Geoff Stead off-site at Jim Oxby's machine shop. With the increase in engineering work necessary on-site, we have purchased a lathe and milling machine which are temporarily installed in the Nissan Hut. Many thanks to the Lett family for funding this, and the donation of Pete's tools to stock our embryonic workshop.

Our group has increased in size to ten, which is just sufficient to keep abreast of the never ending list of on-site maintenance and engineering tasks.

OUTREACH

After 8 years and some 120 talks, which reached over 4000 people, and raised c£8500, Pat and I have completed our local outreach talks programme. This is primarily because having spoken to so many local groups, the applications simply dried up. Occasional requests for talks are still undertaken, but these tend to be restricted to special interest groups. However, Outreach continues. The Trust has been represented; twice at Easton Walled Gardens, at the Heritage Engineering Network, SPAB in London, Heckington Show, and the final 10 local talks.

Jim Bailey, Mill Manager

SHOP REPORT

In 2018 we welcomed our new Shop Manager, Penny Johnson who took over the reins from Liz Desmond who had stepped down at the end of last year. Penny has worked extremely hard this year to ensure that the visitor centre continues to provide an excellent welcome for all our visitors. Together with her team of helpers and guides, they are the first point of contact on site and they work very hard to ensure that the visitors into the windmill have an enjoyable and informative visit.

New products on sale this year have gone down very well with everyone and the flour products continue to sell very well, with the porridge oats always popular. The Christmas hampers sales were excellent, which included our own Christmas cakes this year adding that extra touch.

BAKEHOUSE & TEA ROOM

The baking team continued to expand and under the co-ordination of Marian Stocking, produced a regular supply of cakes over the summer, and for the first time our own homemade quiches which were a favourite in the tea rooms.

The Tea Room team under the management of Marie, has continued to move from strength to strength as the variety of food and drink on offer has been widened and the overall popularity of the tearoom has increased. They had a very busy summer and rose to the challenge of catering for the growing number of special events and private parties throughout the year.

The reputation it holds as a place to eat, relax and bring families has been well maintained.



Some of the Bakehouse team with the homemade and hand decorated Christmas cakes

COLLECTIONS REPORT

Another very busy year for the Collection's Team. Thanks to the dedication and hard work of, not only the Collection's Team, but all the Trust team, Arts Council England has awarded

Heckington Windmill Full Museum Accreditation;
A true success!

During January and February the team put on six Winter Talks, on subjects including Victorian Theatre, the History of the Pint, and Silk Road Embroidery. These free events were over subscribed and showed how successfully the space in the granary can be used during the quieter months of the year.



Turnout for the Winter Talks was very good with all six talks fully booked in advance

The collection volunteers have painstakingly created an inventory of the Mill's collection which is now finished. After some professional training, paid for by a grant awarded by the Mercers' Company, we are now cataloguing the collection using professional collection management data software; which will help to make it more accessible to both public and volunteers. Much archival packaging material has also been purchased, using the grant, to protect the collection. We also are working on our aim to make copies of the archival collection for public access and display in the 1930s study in the Millers House; this is an ongoing project.

Over the year we have been environmentally monitoring our collection. It is important that



The team have enjoyed putting on exhibitions in the Granary over the past year including 'Picturing the Past', 100 yrs since WW1, Armed Forces Day, Tuxford and Sons and various quizzes

we do this so that we can keep it in the best condition possible for its long term preservation. It will also help us in our aim to get loans from other museums. Currently, amongst other items, we have a Tuxford Steam Engine on loan from the Museum of Lincolnshire Life. We have been donated items and have been given loans of objects too, which has helped to further develop our wonderful Miller's Parlour and our exhibitions

Michelle Andrews, Collections Manager

Heckington Windmill
Winter Talks 2019
at Heckington Windmill 11.30-12.30pm

Monday 16 th Jan	History of Georgian Theatre <small>Neil Wright - Writer and lecturer</small>
Monday 21 st Jan	Textiles from Along Silk Road <small>George Williams - Textile, teacher, artist & textile enthusiast</small>
Monday 28 th Jan	The History of the Pint <small>Tony Tappin - 2nd Brewery</small>
Monday 4 th Feb	Battle of Britain Memorial Flight <small>(BBMF) - An Overview</small> <small>Flight Lieutenant Andy Preece</small>
Monday 11 th Feb	Windmills of Lincolnshire <small>Jim Bailey - Heckington Windmill Manager</small>
Monday 18 th Feb	Hatches, Matches & Dispatches <small>May Clarke - Teacher</small>

FREE ENTRY - TICKET ONLY
Tel 01529 481919 or email: mail@heckingtonwindmill.org.uk to reserve your ticket
Tickets can also be collected from the Mill reception, The Mill, Heckington, Roston NG14 8TW

The mill is run entirely on voluntary donations and volunteer time.
Please support us by making a donation on the day.

Enjoy food If you wish to purchase morning coffee or lunch after the talk the **Tearoom is open 10-3pm**
www.heckingtonwindmill.org.uk

Heckington Windmill Trust 2018-19

Heckington Windmill Trust
Registered Office
18 Northgate
Sleaford
Lincolnshire
NG34 7BJ

Registered with the Charity Commission
Charity Number: 1139207

A Company Limited by Guarantee
Company Number: 07210264

TRUSTEES

Charles Pinchbeck
Anthony Lickman
James Bailey
Michael Surfleet
Michael Hardy

TRUST BOARD

Charles Pinchbeck
Michael Surfleet
Jim Bailey
Jo Lewin
Mike Hardy
Michelle Andrews

VISITOR SERVICES COMMITTEE

Charles Pinchbeck	Chairman
Sylvia Doughty	Secretary & Newsletter Editor
Michael Surfleet	Treasurer
Jim Bailey	Mill Manager
Penny Johnson	Shop Manager
Sue Cook	Groups Manager
Michelle Andrews	Collections Manager
David Nicholls	
Liz Desmond	



Dean's Aerial Photography

There have been some lovely photos taken of the windmill showing off our new facilities at their very best.

Financial Statements

For the Year Ended 31/03/2019

BALANCE SHEET AT 31ST MARCH 2019

	Notes	Unrestricted fund £	Restricted funds £	2019 Total funds £	2018 Total funds £
FIXED ASSETS					
Tangible assets	8	1,000	-	1,000	-
CURRENT ASSETS					
Stocks	9	9,659	-	9,659	8,973
Debtors	10	2,390	-	2,390	51,648
Cash at bank and in hand		21,710	10,612	32,322	18,494
		<u>33,759</u>	<u>10,612</u>	<u>44,371</u>	<u>79,115</u>
CREDITORS					
Amounts falling due within one year	11	(3,964)	-	(3,964)	(54,283)
		<u>29,795</u>	<u>10,612</u>	<u>40,407</u>	<u>24,832</u>
NET CURRENT ASSETS					
		<u>30,795</u>	<u>10,612</u>	<u>41,407</u>	<u>24,832</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>30,795</u>	<u>10,612</u>	<u>41,407</u>	<u>24,832</u>
NET ASSETS					
		<u>30,795</u>	<u>10,612</u>	<u>41,407</u>	<u>24,832</u>
FUNDS					
	13				
Unrestricted funds				30,795	18,969
Restricted funds				10,612	5,863
				<u>41,407</u>	<u>24,832</u>
TOTAL FUNDS					
				<u>41,407</u>	<u>24,832</u>

Restricted Funds as at 31/03/2019

I) Pete Lett Donation Fund	2,325
II) Operational Reserves & Renewals Fund	8,287
	<u>10,612</u>

INCOME & EXPENDITURE**YEAR ENDED 31/03/2019**

	2019	2018
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	8,641	8,489
Grants	3,000	-
Heritage Lottery funding	<u>59,915</u>	<u>266,179</u>
	71,556	274,668
Other fundraising activities		
Shop income	18,843	7,977
Mill House tearooms income	51,908	19,638
Other income	<u>-</u>	<u>1,102</u>
	70,751	28,717
Investment income		
Rents received	6,000	6,000
Deposit account interest	<u>-</u>	<u>75</u>
	6,000	6,075
Charitable activities		
Mill entrance	16,740	14,308
Events income	1,561	66
Armed forces weekend	-	200
Subscriptions	<u>2,454</u>	<u>2,410</u>
	<u>20,755</u>	<u>16,984</u>
Total incoming resources	<u>169,062</u>	<u>326,444</u>

	2019	2018
	£	£
EXPENDITURE		
Raising donations and legacies		
Publicity	3,296	1,642
Insurance	5,590	6,268
	<u>8,886</u>	<u>7,910</u>
Other fundraising activities		
Opening stock shop	7,848	-
Opening stock tearooms	1,125	-
Purchases shop	14,757	-
Purchases tearooms	19,340	-
Closing stock shop	- 8,980	-
Closing stock tearooms	- 678	-
	<u>33,412</u>	<u>-</u>
Charitable Activities		
Wages	21,099	22,207
Events expenditure	1,049	-
Tower rent	750	-
Rates and water	2,351	-
Light and heat	6,344	4,643
Telephone	1,505	2,059
Postage and stationery	868	504
Sundries	-	39
Materials & maintenance	6,425	1,229
Courses & training	711	556
SPAB/Museum association	374	71
Mill house expenses	-	3,156
Mercer expenses	2,278	6,346
Travel expenses	141	52
Minor equipment	846	-
Work clothes	585	-
Delivery Capital works	-	175,293
Delivery activities	-	94,429
Delivery project costs	60,829	37,338
Miscellaneous expenses	1,502	1,965
	<u>107,657</u>	<u>349,887</u>
Support costs. Governance costs		
Accountancy fees	1,520	2,180
Professional fees	1,012	1,050
	<u>2,532</u>	<u>3,230</u>
Total resources expended	<u>152,487</u>	<u>361,027</u>
Net income/(expenditure)	<u>16,575</u>	<u>- 34,583</u>

Our Awards



**The Queen's Award
for Voluntary Service**

The MBE for volunteer groups

*The Queen's Award for Voluntary
Service was announced in June 2018*



*A recent announcement in 2019 was the Royal
Institute of Chartered Surveyors East Midlands
Project of the Year Award & also the Building
Conservation Award 2019*



*The Trust was a Regional Finalist for
the Civic Trust AABC Conservation
Awards*



*Our Museum Accreditation status
was awarded in March 2019*



*We retained our Certificate of
Excellence on Trip Advisor for 2018*



LOTTERY FUNDED

*2018 saw the completion of the
Heritage Lottery Regeneration Project*



*Heckington Windmill Regeneration
Project won the NK Building Control
awards for the Best Large
Commercial Project 2018*



Heckington Windmill Trust
Hale Road, Heckington, NG34 9JW

www.heckingtonwindmill.org.uk



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